

### CONTENTS

PMI-PgMP: Program Management Professional:

### INTRODUCTION

With business going worldwide, work performed to meet these business goals is also going worldwide. With innovations all over and ever-changing stakeholders in such a Volatile, Uncertain, Complex, and Ambiguous environment, it is becoming increasingly difficult to perform in such a business environment efficiently and effectively

Program management is increasingly recognized as a skill that enables organizations and individuals to achieve strategic goals and induce organizational transformations in a high level of an uncertain and ambiguous business environment.

The program manager has significant responsibilities and must maintain a strong collective strategic vision. They supervise project managers, ensuring the commitment and satisfaction of stakeholders and ensuring that the benefits are obtained and transferred to operations in a sustainable manner. Hence it is becoming an essential skill for middle-level management.

The PMI-PgMP Program Management Professional credential recognizes the advanced experience, skill, and performance in overseeing multiple related projects and their resources aligned with an organizational objective. PgMP credential holders oversee the success of a program – a way to group multiple related projects to achieve benefits that may not be realized if the projects were managed in a standalone fashion.

As project managers advance in their careers, the experience they gain in managing multiple, related projects and making a decision that advances strategic and business objectives demonstrates this competence. As employers demand program managers who can support the organization's strategic objectives, PgMP credential holders will gain a distinct advantage in employment and promotional opportunities over their peers. This also helps project managers expand career development opportunities.

ACEPRO PMI-PgMP preparation course helps the participant develop insights into program management as per PMI Program Management Standard – Edition 4, exam specifics, type of questions that you can expect in the exam, and how to apply critical thinking towards arriving at the most appropriate answer.

**This is an integrated, end-to-end course until you get certified as PMI-PgMP. – This includes online Instructor Led synchronized training, assignments, mentoring, participating in discussions with other participants, application development, and leads you to successful PMI-PgMP certification with an about 150-200 hours effort over 3-4 months**

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## THE TRAINING OBJECTIVE:

1. To equip participants with program management knowledge as defined by PMI (Project Management Institute, USA) Standard for Program Management Version-4 (SPMv4) and preparation towards passing the PMI PgMP exam.

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## DELIVERY:

1. 34 hours of ILVC (Instructor-Led Synchronized Virtual Class) discussion-oriented training
2. Online collaboration tool: GoToMeeting from Citrix
3. Recorded sessions Audio/Video for later viewing.
4. Online access to Courseware, session videos, other study aids such as PgMP formulae, Exam analysis videos, application development guidelines, samples through [www.AceproConsulting.com](http://www.AceproConsulting.com)
5. PgMP application review assistance with templates, samples, and leading questions and feedback
6. 6-month access to 850+ questions through the simulator, organized into domain-specific practice questions and two mock exams of 170 exam type questions
7. Post training support by mail/ group online meetings.
8. Membership to the Program management WhatsApp community
9. Study plan support
10. Course completion certificate

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## STANDARDS AND REFERENCES: NOT INCLUDED, PMI MEMBERS CAN DOWNLOAD A SOFT COPY FOR FREE OF COST

1. PMI - Project Management Institute, USA: SPMv4 (Standard for Program Management – Edition 4)
2. PMI – Project Management Institute, USA: PMOBK v6 (Project Management Body of Knowledge – Version 6)
3. PMI – Project Management Institute, USA: Managing Change in Organizations – A practice guide
4. PMI ECO: Examination Content Outline, 2011 edition

## SCHEDULE FOR STAGE-1:

Meeting Time: **As in the below table**

Session Duration: 4.0 hours on Saturday, including 20 mins break

| Jun-22                            |     |     |     | PgMP Prep Course Calendar - B51 |     |     |     |     |
|-----------------------------------|-----|-----|-----|---------------------------------|-----|-----|-----|-----|
| Jun                               |     |     |     | Jul                             |     |     |     |     |
| SAT                               | SAT | SAT | SAT | SAT                             | SAT | SAT | SAT | SAT |
| 4                                 | 11  | 18  | 25  | 2                               | 9   | 16  | 23  | 30  |
| Time zone                         |     |     |     | 4.0 -Hours                      |     |     |     |     |
| IST (UTC + 5:30)                  |     |     |     | 12:00 PM - 4:00 PM              |     |     |     |     |
| UAE (UTC + 4:00)                  |     |     |     | 10:30 AM - 2:30 PM              |     |     |     |     |
| KSA (UTC + 3:00)                  |     |     |     | 9:30 AM - 1:30 PM               |     |     |     |     |
| South Africa / Zimbabwe (UTC + 2) |     |     |     | 8:30 PM - 12:30 PM              |     |     |     |     |
| Cameroon/Nigeria/ WAT (UTC + 1)   |     |     |     | 7:30 AM - 11:30 AM              |     |     |     |     |
| London ( UTC)                     |     |     |     | 6:30 AM - 10:30 AM              |     |     |     |     |

Note1: The sessions will be AV recorded and played back through the website. If you miss a session or two, you can catch up with videos and a 1-1 discussion.

Note2: Above timing is tentative. Based on the convenience of most of the participants, sessions can be extended or rescheduled, or timings will be adjusted

Note3: A 15-min break is included

Note4: Considering the busy schedule of a senior professional, while you are practicing for an exam, you can also appear to ongoing sessions to build and consolidate knowledge.

## COST, REGISTRATION

Registration is through [www.aceproconsulting.com](http://www.aceproconsulting.com) or mail registration. Please send mail to [harishlr@aceproconsulting.com](mailto:harishlr@aceproconsulting.com) or [harishlr@hotmail.com](mailto:harishlr@hotmail.com)

**Course cost & Payment:** Overall engagement cost, which includes PgMP preparation course, application review assistance, Question banks + simulation access + other valuable artifacts, and continued support till passing the exam, is **977 USD**. Payment can be made via credit /debit card /net banking via [www.aceproconsulting.com](http://www.aceproconsulting.com) or PayPal or Bank transfer.

Exam fee or cost of standards are not included in the above cost

Payment Procedure:

1. Create a profile in [www.AceproConsulting.com](http://www.AceproConsulting.com)
2. Log in to the system
3. Goto products -> PgMP -> Service No 3, PgMP Prep Course -> 977 USD -> Make payment
4. System generated invoice will be sent to your registered email.
5. Send the payment reference/invoice to [harishlr@Aceproconsulting.com](mailto:harishlr@Aceproconsulting.com)

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## PREPARATION

Request you to have the following as a preparation for the course:

1. The standard for Program Management – SPMv4.
2. PgMP ECO – Examination Content Outline, preferably hard copy.
3. PMI lexicon – preferably hard copy.
4. A headset with a microphone for better audio clarity and control

Items 1-3 are freely downloadable from [www.pmi.org](http://www.pmi.org) for all PMI members.

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## TARGET AUDIENCE

1. Program managers, Management Office professionals, who manage multiple related projects, operational components, and an overview of Project Management methodology.
2. Project managers who have a passion for understanding program management and advancing career options
3. Continuous attendance at the sessions to develop a comprehensive understanding of the program management is iterative and integrating. If any sessions are missed, participants can catch up with recorded video and then a 1-1 meeting with the instructor.

## OVERALL APPROACH

### Way to PgMP and beyond

150-200 hours effort  
to PgMP

**ACEPRO**

#### Stage -1: Acquire knowledge (~36 hours = 12 meetings x 3 Hrs)



On-line discussions on general management, program management fundamentals, insight into the SPMv3, ECO and other related standards, practice questions, share experiences, Question analysis and answering techniques



#### Stage -2: Build knowledge (80 Hrs)



Off-line exercises: Transform concepts from one form to another, Assignments to get insight into program management, ECO analysis, 500+ questions covering domains, 2-Exams (170 each) through simulator

On-line Question & answer sessions, study groups

Apply for PgMP (if not applied already)



#### Stage -3: Consolidate Knowledge



Off-line/On-line: Unresolved topics, Important topics, Intense study, on-line Q&A meetings, study group

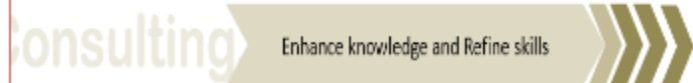
#### Stage -4: Take Exam



Prepare and Take exam

#### Deliverables (Non-transferable and shared through [www.aceproconsulting.com](http://www.aceproconsulting.com))

- Each module courseware (in .pdf format) through website
- Session recordings in .mp4 format
- Assignments in open question format to develop program management insight
- PgMP exam application review assistance
- 800+ questions and answers with rationale through exam simulator
- PgMP Exam useful formulas, sample work shared by previous participants
- Templates and samples for selected artefacts
- Notes/ Data flow diagrams/ mock schedule
- Course completion certificate to enable you apply for 32 PDUs through PMI CCRMS



Join the global program management community, networking, be relevant and more effective at work !!

## MENTOR PROFILE



**Harisha Lakkavalli** – PMP, PgMP, PfMP

[www.AceproConsulting.com](http://www.AceproConsulting.com)

*Linked-In:* <https://in.linkedin.com/in/harishalr>

- Overall 27+ years of industry experience 15+ years of Portfolio, Program, and project management in systems engineering, service delivery management, and production support & maintenance.
- Managing a program of 1200+ month effort with 80+ engineer team covering complete life cycle from contract negotiation to product sustenance.
- Trained 850+ PgMP (PMI - Program Management Professional) and PMI – Project Management Professional, RMP (Risk Management Professional) aspirants worldwide, leading to their credentials.
- Certified Program Management Professional (PgMP) and Project Management Professional (PMP). Good working knowledge of ISO9000 and CMMI.
- Worked in various management roles at global companies - Sun Microsystems, Infineon Technologies, Intec.
- Telecom BSS solution Delivery management from a team of 180+ engineers to clients worldwide.
- Customer engagement: Pre-sales, proposal preparation, critical reviews, product development, verification, support, and maintenance.

- Domain: Telecommunications (2G/3G mobile handset, BSS/OSS – Billing, Rating, and customer care), middleware development, industrial automation.
- Built credibility, established rapport, and maintained a working relationship with stakeholders in a multi-site, cross-culture development environment.
- Vendor management and partner collaboration
- Entrepreneurship and Intrapreneurship with business transition skills and proven operational excellence.
- Self-motivated and proactive adviser with a positive mindset. Strong interpersonal and communication skills, with good analytical and problem-solving skills.
- Indian captive center development: Organizational development and process framework set-up for interacting with stakeholders in a multi-site, multi-cultural environment spread across geographical locations.

## STAGE-1 COURSE OUTLINE:

| Topic  | Sub-Topics  | Notes |
|--|---|-------|
| Introduction to the Workshop                         | Introduction<br>Workshop objectives <ul style="list-style-type: none"> <li>- Overview of PgMP Certification process</li> <li>- Exam analysis and requirements</li> <li>- References, Standards</li> <li>- Efficient and effective learning</li> </ul>   |       |
| Introduction to Program Management                   | Organization Vision and Mission<br>Business value<br>Organization Strategic planning<br>Portfolios, Programs, Projects, and Operations<br>Decision making – Program/Project/Portfolio/Operations<br>Program and Project distinctions<br>Program Management<br>Program Management Office<br><br>Practice questions<br>Workshop Assignments |       |
| Program Management performance domain and life cycle | Introduction to Program Life Cycle<br>Program management domains<br>Program Management – Change cycle<br><br>Practice questions<br>Workshop Assignments   |       |

|                                |  |  |
|--------------------------------|--|--|
|                                |  |  |
| Program Strategic Alignment    | <p>Introduction to Program strategic alignment<br/>Organizational strategy and program alignment<br/>Program selection by portfolio<br/><a href="#">Program Definition phase – Formulation sub-phase activities</a></p> <p><b>Practice questions</b></p> <p>Program charter<br/>Program Business case<br/>Program Roadmap<br/>Environmental assessments and tools<br/><a href="#">Introduction to ECO – Strategic management</a></p> <p><b>Practice questions</b><br/><a href="#">Workshop Assignments</a></p>             |  |
| Program Stakeholder engagement | <p>Program Stakeholder engagement<br/>Wants, needs, and expectations<br/>Stakeholder identification<br/>Stakeholder analysis<br/>Stakeholder engagement strategies<br/>Stakeholder engagement planning<br/>Stakeholder engagement<br/>Stakeholder Communication</p> <p><b>Practice questions</b><br/><a href="#">Workshop Assignments</a></p>  |  |
| Program Benefit management     | <p>Benefit management terms<br/>Benefit delivery models<br/>Benefit qualification<br/>Balanced scorecard<br/>Program Architecture<br/>Benefit management life cycle and program life cycle</p> <p><b>Practice questions</b><br/>Benefit Identification phase<br/>Benefit analysis and planning phase<br/>Benefit realization plan<br/>Benefit register<br/>Benefit delivery phase<br/>Benefits transition phase<br/>Benefit Sustenance phase</p> <p><b>Practice questions</b><br/><a href="#">Workshop Assignments</a></p> |  |
| Program Governance             | <p>Introduction to Program governance<br/>Program Governance - Responsibilities<br/>Typical program organization set-up</p>  |  |



|                                  |   |  |
|----------------------------------|---|--|
|                                  | <p>Program Governance – plan</p> <p>Practice questions</p> <p>Providing management oversight - Phase gate, health check, and other decision point reviews<br/>Component Initiation and transition<br/>Program Management Information Systems, KMS<br/>Audit support<br/>Governance of components</p> <p>Practice questions<br/>Workshop Assignments</p> |  |
| Program Communication Management | <p>Program communication planning<br/>Information Distribution<br/>Performance reporting</p> <p>Practice questions<br/>Workshop Assignments</p>   |  |
| Program Finance Management       | <p>Program financial framework establishment<br/>Program costing<br/>Program financial management planning<br/>Component costing<br/>Program financial monitoring and tracking<br/>Financial closure</p> <p>Practice questions<br/>Workshop Assignments</p>   |  |
| Program Quality Management       | <p>Program Quality planning<br/>Program quality assurance<br/>Program quality control</p> <p>Practice questions<br/>Workshop Assignments</p>  |  |
| Program Procurement Management   | <p>Program procurement planning<br/>Program procurement<br/>Program procurement administration<br/>Program procurement closure</p> <p>Practice questions<br/>Workshop Assignments</p>   |  |
| Program Scope Management         | <p>Program Scope planning<br/>PWBS, Scope statement<br/>Program Scope control</p> <p>Practice questions<br/>Workshop Assignments</p>  |  |

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|--|---|--|
| <p>Program Schedule Management</p>                       | <p>Program Schedule planning<br/>Program schedule development<br/>Program schedule control</p> <p>Practice questions<br/>Workshop Assignments</p>   |  |
| <p>Program Risk Management</p>                           | <p>Program risk management<br/>Program risk identification and analysis<br/>Program risk response planning, strategies<br/>Program risk monitoring</p> <p>Practice questions<br/>Workshop Assignments</p>   |  |
| <p>Program Information Management</p>                    | <p>Program Information Assessment<br/>Program Information management</p> <p>Practice questions<br/>Workshop Assignments</p>   |  |
| <p>Program Integration Management, Change management</p> | <p>Program initiation<br/>Program charter, business case, risk assessment<br/>Program management plan development<br/>Program Infrastructure development<br/>Program delivery management<br/>Program performance monitoring and Control<br/>Change control process, Issue escalation<br/>Program closure phase</p> <p>Practice questions<br/>Workshop Assignments</p> |  |

Any queries can be sent to [Harishlr@AceproConsulting.com](mailto:Harishlr@AceproConsulting.com)