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PMI-PgMP: Program Management Professional:

### INTRODUCTION

With business going around the globe, work performed to meet these business goals is also going around the globe. With innovations all over and ever-changing stakeholders in such a Volatile, Uncertain, Complex, and Ambiguous environment, it is becoming increasingly difficult to perform in such a business environment efficiently and effectively

Program management is increasingly recognized as a skill that enables organization and individuals achieve strategic goals and induced organization transformations in a high level of uncertain and ambiguous business environment.

The program manager has significant responsibilities and must maintain a strong collective strategic vision. They supervise project managers, ensuring commitment and satisfaction of stakeholders and ensure that the benefits are obtained and transferred to operations in a sustainable manner. Hence it is becoming an essential skill for a middle level management.

The PMI-PgMP, Program Management Professional credential recognizes the advanced experience, skill, and performance in the oversight of multiple, related projects and their resources aligned with an organizational objective. PgMP credential holders oversee the success of a program – a way to group multiple, related projects to achieve benefits that may not be realized if the projects were managed in a standalone fashion.

As project managers advance in their careers, the experience they gain in managing multiple, related projects and making a decision that advances strategic and business objectives demonstrates this competence. As employer's demand program managers who can support the strategic objectives of the organization, PgMP credential holders will gain a distinct advantage in employment and promotional opportunities over their peers. This also help project managers expand career development opportunities.

ACEPRO PMI-PgMP preparation course helps participant develop insights into program management as per PMI Program Management Standard – Edition 4, exam specifics, type of questions that you can expect in the exam and how to apply critical thinking towards arriving at the most appropriate answer.

**This is an overall integrated, end-to-end course till you get certified as PMI-PgMP. – This includes online Instructor Led synchronized training, assignments, mentoring, participating in discussions with other participants, application development and leads you to successful PMI-PgMP certification with an about 150-200 hours effort over 3-4 months**

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## THE TRAINING OBJECTIVE:

1. To equip participants with program management knowledge as defined by PMI (Project Management Institute, USA) Standard for Program Management Version-4 (SPMv4) and preparation towards passing the PMI PgMP exam.

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## DELIVERY:

1. 36 hours of ILVC (Instructor Led Synchronised Virtual Class) discussion-oriented training
2. Online collaboration tool: GoToMeeting from Citrix
3. Recorded sessions Audio/Video for later viewing.
4. Online access to Courseware, session videos, other study aids such as Practice questions, PgMP formulae, Exam analysis videos, application development guidelines, samples through [www.AceproConsulting.com](http://www.AceproConsulting.com)
5. 6-month access to 850+ questions through the simulator, organized into domain-specific practice questions and 2 mock exams of 170 exam type questions
6. PgMP application review assistance with templates, samples, and leading questions
7. Post training support by mail/ group online meetings.
8. Membership to the Program management Whatsapp community
9. Study plan support
10. Course completion certificate

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## STANDARDS AND REFERENCES: NOT INCLUDED, PMI MEMBERS CAN DOWNLOAD SOFT COPY FOR FREE OF COST

1. PMI - Project Management Institute, USA: SPMv4 (Standard for Program Management – Edition 4)
2. PMI – Project Management Institute, USA: PMOBK v6 (Project Management Body of Knowledge – Version 6)
3. PMI – Project Management Institute, USA: Managing Change in Organizations – A practice guide
4. PMI ECO: Examination Content Outline, 2011 edition

## SCHEDULE FOR STAGE-1:

Meeting Time: **As in the below table**

Session Duration: 3 hours, including 10 mins break

	Feb-21		Stage-1 Calendar									
	Feb					Mar						
IST/APAC	SUN	SAT	SUN	SAT	SUN	SAT	SUN	SAT	SUN	SAT	SUN	SAT
	7	13	14	20	21	27	28	6	7	13	14	20
Americas	SAT	FRI	SAT	FRI	SAT	FRI	SAT	FRI	SAT	FRI	SAT	FRI
	6	12	13	19	20	26	27	5	6	12	13	19
	IST (UTC + 5:30) 6:30 AM - 09:30 AM											
	EST ( UTC - 5:00 ) 8:00 PM - 11:00 PM											
	CST ( UTC - 6:00) 7:00 PM - 10:00 PM											
	MST (UTC - 7:00) 6:00 PM - 9:00 PM											
	PST (UTC - 8:00) 5:00 PM - 8:00 PM											
	Sydney AEDT (UTC + 11) 12:00 AM - 3:00 PM											
	Singapore SGT (UTC + 8) 9:00 AM - 12:00											

Note1: The sessions will be AV recorded and can be played back through the website. In case you miss a session or two, you can catch up with videos and a 1-1 discussion.

Note2: Above timing is tentative. Based on the convenience of most of the participants, sessions can be extended or rescheduled, or timings will be adjusted

Note3: A 10-min break is included

Note4: Considering the busy schedule of a senior professional, while you are practicing for exam, you can also appear to ongoing sessions to build and consolidate knowledge.

## COST, REGISTRATION

Registration is through [www.aceproconsulting.com](http://www.aceproconsulting.com) or mail registration. Please send mail to [harishlr@aceproconsulting.com](mailto:harishlr@aceproconsulting.com) or [harishlr@hotmail.com](mailto:harishlr@hotmail.com)

**Course cost & Payment:** Overall engagement cost, which includes PgMP preparation course, application review assistance, Question banks + simulation access + other useful artifacts, continued support till passing the exam is **977 USD**. Payment can be made via credit /debit card /netbanking via [www.aceproconsulting.com](http://www.aceproconsulting.com) or Paypal or Bank transfer.

Exam fee or cost of standards are not included in the above cost

Procedure:

1. Create a profile in [www.AceproConsulting.com](http://www.AceproConsulting.com)
2. Log in to the system
3. Goto products -> PgMP -> Service No5, Customised Services -> Make payment
4. System generated invoice will be sent to your registered email.
5. Send the payment reference/invoice to [harishlr@Aceproconsulting.com](mailto:harishlr@Aceproconsulting.com)

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## PREPARATION

Request you to have the following as a preparation for the course:

1. The standard for Program Management – SPMv4.
2. PgMP ECO – Examination Content Outline, preferably hard copy.
3. PMI lexicon – preferably hard copy.
4. A headset with microphone for better audio clarity and control

Items 1-3 are freely downloadable from [www.pmi.org](http://www.pmi.org) for all PMI members.

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## TARGET AUDIENCE

1. Program managers, Management Office professionals, who manage multiple related projects, operational component and have an overview of Project Management methodology.
2. Project managers who have a passion to understand program management and advance career options
3. Continuous attendance to the sessions to develop a comprehensive understanding of the program management as program management is iterative and integrating. If any sessions are missed, participants can catch-up with recorded video and then with 1-1 meeting with the instructor.

## OVERALL APPROACH

### Way to PgMP and beyond

150-200 hours effort to PgMP



#### Stage -1: Acquire knowledge (~36 hours = 12 meetings x 3 Hrs)



On-line discussions on general management, program management fundamentals, Insight into the SPMv3, ECO and other related standards, practice questions, share experiences, Question analysis and answering techniques



#### Stage -2: Build knowledge (80 Hrs)



Off-line exercises: Transform concepts from one form to another, Assignments to get insight into program management, ECO analysis, 500+ questions covering domains, 2-Exams (170 each) through simulator

On-line Question & answer sessions, study groups

Apply for PgMP (if not applied already)



#### Stage -3: Consolidate Knowledge



Off-line/On-line: Unresolved topics, Important topics, Intense study, on-line Q&A meetings, study group

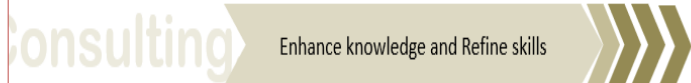
#### Stage -4: Take Exam



Prepare and Take exam

#### Deliverables (Non-transferable and shared through [www.aceproconsulting.com](http://www.aceproconsulting.com))

- Each module courseware (in .pdf format) through website
- Session recordings in .mp4 format
- Assignments in open question format to develop program management insight
- PgMP exam application review assistance
- 800+ questions and answers with rationale through exam simulator
- PgMP Exam useful formulas, sample work shared by previous participants
- Templates and samples for selected artefacts
- Notes/ Data flow diagrams/ mock schedule
- Course completion certificate to enable you apply for 32 PDUs through PMI CCRMS



Join the global program management community, networking, be relevant and more effective at work !!

## MENTOR PROFILE



**Harisha Lakkavalli** – PMP, PgMP, PfMP

[www.AceproConsulting.com](http://www.AceproConsulting.com)

*Linked-In:* <https://in.linkedin.com/in/harishalr>

- Overall 25+ years of industry experience 15+ years of Portfolio, Program, and project management in systems engineering, service delivery management, and production support & maintenance.
- Managing a program of 1200+ month effort with 80+ engineer team covering full life cycle from contract negotiation to product sustenance.
- Trained 600+ PgMP (PMI - Program Management Professional) and PMI – Project Management Professional, RMP (Risk Management Professional) aspirants across the world, leading to their credential.
- Certified Program Management Professional (PgMP) and Project Management Professional (PMP). Good working knowledge of ISO9000 and CMMI.
- Worked in various management roles at global companies - SunMicrosystems, Infineon Technologies, Intec.
- Telecom BSS solution Delivery management from a team of 180+ engineers to clients across the world.
- Customer engagement: Pre-sales, proposal preparation, critical reviews, product development, verification, support and maintenance.
- Domain: Telecommunications (2G/3G mobile handset, BSS/OSS – Billing, Rating and customer care), middleware development, industrial automation.

- Built credibility, established rapport, and maintained work relationship with stakeholders in a multi-site, cross culture development environment.
- Vendor management and partner collaboration
- Entrepreneurship and Intrapreneurship with business transition skills and proven operational excellence.
- Self- motivated and proactive adviser with a positive mindset. Strong interpersonal and communication skills, with good analytical and problem-solving skills.
- Indian captive center development: Organizational development and process framework set-up for interacting with stakeholders in a multi-site, multi-cultural environment spread across geographical locations.

## STAGE-1 COURSE OUTLINE:

Topic	Sub-Topics	Notes
Introduction to the Workshop	Introduction Workshop objectives <ul style="list-style-type: none"> <li>- Overview of PgMP Certification process</li> <li>- Exam analysis and requirements</li> <li>- References, Standards</li> <li>- Efficient and effective learning</li> </ul>	
Introduction to Program Management	Organization Vision and Mission Business value Organization Strategic planning Portfolios, Programs, Projects and Operations Decision making – Program/Project/Portfolio/Operations Program and Project distinctions Program Management Program Management Office  Practice questions Workshop Assignments	
Program Management performance domain and life cycle	Introduction to Program Life Cycle Program management domains Program Management – Change cycle  Practice questions Workshop Assignments	
Program Strategic Alignment	Introduction to Program strategic alignment	

	<p>Organizational strategy and program alignment            Program selection by portfolio  <a href="#">Program Definition phase – Formulation sub-phase activities</a></p> <p><b>Practice questions</b></p> <p>Program charter            Program Business case            Program Roadmap            Environmental assessments and tools  <a href="#">Introduction to ECO – Strategic management</a></p> <p><b>Practice questions</b>  <a href="#">Workshop Assignments</a></p>	
Program Stakeholder engagement	<p>Program Stakeholder engagement            Wants, needs and expectations            Stakeholder identification            Stakeholder analysis            Stakeholder engagement strategies            Stakeholder engagement planning            Stakeholder engagement            Stakeholder Communication</p> <p><b>Practice questions</b>  <a href="#">Workshop Assignments</a></p>	
Program Benefit management	<p>Benefit management terms            Benefit delivery models            Benefit qualification            Balanced scorecard            Program Architecture            Benefit management life cycle and program life cycle</p> <p><b>Practice questions</b>            Benefit Identification phase            Benefit analysis and planning phase            Benefit realization plan            Benefit register            Benefit delivery phase            Benefits transition phase            Benefit Sustenance phase</p> <p><b>Practice questions</b>  <a href="#">Workshop Assignments</a></p>	
Program Governance	<p>Introduction to Program governance            Program Governance - Responsibilities            Typical program organisation set-up            Program Governance – plan</p> <p><b>Practice questions</b></p>	



	<p>Providing management oversight - Phase gate, health check, and other decision point reviews            Component Initiation and transition            Program Management Information Systems, KMS            Audit support            Governance of components</p> <p>Practice questions            Workshop Assignments</p>	
Program Communication Management	<p>Program communication planning            Information Distribution            Performance reporting</p> <p>Practice questions            Workshop Assignments</p>	
Program Finance Management	<p>Program financial framework establishment            Program costing            Program financial management planning            Component costing            Program financial monitoring and tracking            Financial closure</p> <p>Practice questions            Workshop Assignments</p>	
Program Quality Management	<p>Program Quality planning            Program quality assurance            Program quality control</p> <p>Practice questions            Workshop Assignments</p>	
Program Procurement Management	<p>Program procurement planning            Program procurement            Program procurement administration            Program procurement closure</p> <p>Practice questions            Workshop Assignments</p>	
Program Scope Management	<p>Program Scope planning            PWBS, Scope statement            Program Scope control</p> <p>Practice questions            Workshop Assignments</p>	
Program Schedule Management	<p>Program Schedule planning            Program schedule development            Program schedule control</p>	

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	<p>Practice questions Workshop Assignments</p>	
Program Risk Management	<p>Program risk management Program risk identification and analysis Program risk response planning, strategies Program risk monitoring</p> <p>Practice questions Workshop Assignments</p>	
Program Information Management	<p>Program Information Assessment Program Information management</p> <p>Practice questions Workshop Assignments</p>	
Program Integration Management, Change management	<p>Program initiation Program charter, business case, risk assessment Program management plan development Program Infrastructure development Program delivery management Program performance monitoring and Control Change control process, Issue escalation Program closure phase</p> <p>Practice questions Workshop Assignments</p>	

**Any queries can be sent to [Harishlr@AceproConsulting.com](mailto:Harishlr@AceproConsulting.com)**